

PRODUCT RETURN POLICY

The following procedures will apply and must be followed on all requested returns:

Railings

1. A 25% restocking fee will be applied to all returned material that is received in its original condition and packaging, and suitable for resale.
2. White vinyl sections with 1.5" square balusters are considered standard in Dunes and Lighthouse series, 36" high only. All other colors and balusters styles are considered non-standard and are not returnable.
3. All gates are not eligible for returns or credits.
4. All returned materials are subject to inspection and approval upon return to Lakeshore Outdoor Living.

Fencing

1. A 25% restocking fee will be applied to all returned material that is received in its original condition and packaging, and suitable for resale.
2. Only white privacy and stocking black/bronze fine textured Regis aluminum fence is returnable. All other colors and styles are considered non-standard and are not returnable.
3. All returned materials are subject to inspection and approval upon return to Lakeshore Outdoor Living.

If you have any questions, please call our office at (616)662-0932.