Clubhouse with SunShield and Korelite Technology 25-Year Limited Stain and Fade Resistant Warranty Clubhouse with SunShield and Korelite Technology is designed to resist fading and while no material is fade-proof when exposed to years of UV exposure of the elements, Clubhouse is warranted not to fade by more than 5 Delta E (Hunter) Units for a period of twenty-five years pro-rated from the date of installation. Stain Resistance Warranty Coverage Clubhouse with Sunshield and Korelite Technology is designed to resist staining for a period of twenty-five years when applied to a residential application. While no product is stain-proof, Clubhouse does provide a high level of stain resistance to permanent stains resulting from spills of **CLUBHOUSE**<sup>®</sup> common food and beverage items including: wine, tea, coffee, fruit punch, soda, ketchup, mustard, TruNorth Composites Inc. salad oils, barbecue sauce and other food or beverage items that would typically be in use on a residential deck. When exposed to spills from these items the deck should be cleaned with mild soap 3-490 Elgin St, Brantford, and water no longer than one week after the spill has occurred. Materials not covered by the stain resistance warranty include, but are not limited to, abrasive compounds of acidic or basic pH, strong ON,Canada, N3S 7P8 solvents, oil and water-based paints or stains, acetone, methylethylketone, mineral spirits, petroleum DECKING ether, toluene, xylenes, methylene chloride, metallic rust, spray sunscreen or other abnormal contact from items not connected with a residential deck. Additional items not covered under the stain-resistant warranty include substances such as non-food and non-beverage exposures. Some examples of these include, but are not limited to, fungicides, bactericides, biocides, plant food, animal and human stains from fluid and waste. Fold here Prorated 25-Year Fade and Stain Warranty Schedule Years From Date of Installation Percent of Coverage for Non-Compliant Material Year 1 to Year 10. 100% Year 12 to Year 14......60% Year 14 to Year 16......40% Year 16 to Year 18......20% Year 18 to Year 20......10% Year 20 through Year 25......5% LIMITATIONS OF COVERAGE THIS WARRANTY DOES NOT COVER: (i) damages and defects resulting from the improper installation of Clubhouse Products, including but not limited to, installation directly on top of or attached to a concrete slab, installation directly on the ground, installation on top of other decking, or any installation that does not provide for proper ventilation above, below, and to the side, or lack of proper 1/8" side to side gapping between deck boards for drainage: (ii) damages resulting from defective fasteners, sub-structures or other components; (ii) defects or damages caused by accident, fire, flood, lightning, hurricane, tornado, sandstorm, earthquake or other acts of God, vandalism, misuse, abuse, harmful fumes, vapors or chemicals, settlement, structural shrinkage or distortion of the structure: (iv) defects resulting from the subsequent modification(s) of any Covered Product including the External modification of Clubhouse Products (e.g. application of primers, paints or solvents to the Covered Product): (v) mold, mildew growth, fading (less than 5 Delta E Hunter Units) or calking due to normal effects of environmental weathering LIMITED RESIDENTIAL (vi) exposure which is direct or indirect to heat which exceeds 180 degrees (including heat build up caused by Low E Glass reflection): (vii) improper installation of the product which does not follow either local building codes and (or) TruNorth's Installation instruction for Clubhouse products (viii) use of the product in non-residential applications; (ix) surface damage as a result of using shovels or sharp-edged tools to remove snow and ice on the surface of the product: (x) if the surface becomes punctured or damaged in any manner the twenty-five year stain and fade resistance warranty will be void. In addition, if paint, stains or other coating materials are applied to the Clubhouse products this warranty is void. IN NO EVENT SHALL TRUNORTH BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. INCLUDING, BUT NOT LIMITED TO, COSTS INCURRED IN THE FABRICATION OF CLUBHOUSE PRODUCTS OR INSTALLATION OF SUCH CLUBHOUSE PRODUCTS INTO OR ADJACENT TO THE STRUCTURE. THE PROVISIONS, TERMS AND CONDITIONS CONTAINED HEREIN CONSTITUTE THE ENTIRE AND EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. THIS WARRANTY SETS FORTH THE ONLY WARRANTY EXTENDED BY TRUNORTH COMPOSITES INC. THE ORIGINAL RETAIL PURCHASER WITH RESPECT TO THE COVERED PRODUCTS. TRUNORTH COMPOSITESING HEREBY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES. OF MERCHANTABILITY OR FITNESS FOR THE PARTICULAR PURPOSE. NEITHER TRUNORTH NOR ANY REPRESENTATIVE OF TAPCO/CLUBHOUSE EXPRESSES ANY OTHER WARRANTIES WITH RESPECT TO THE COVERED PRODUCTS This warranty gives you specific legal rights. You may also have other rights which vary from state to state or province to province.

## What Your Warranty Covers

What Your Warranty Covers         This is to certify that Clubhouse© with Sunshield and Korelite Technology has been installed by the residence owned by:         Homeowner:         Located At:	The Warranty Period shall not be extended by any such replacements but the replacement Product shall continue to be covered during the remainder of the original Warranty Period. TruNorth Composites Inc. reserves the right to discontinue production of any Covered Product. If a Covered Product has been discontinued or is for some other reason no longer available, TruNorth Composites reserves the right to substitute another product of comparable function and quality for such Covered Product. TruNorth shall not be liable for any indirect, incidental, punitive, consequential, exemplary or other damages of any kind whatsoever, whether any such claim is based upon theories of contract, warranty, negligence, tort, strict liability or otherwise. In any dispute over the performance of the product, the purchaser shall have the burden of proof that the product was installed and maintained in accordance with the Manufacturer's applicable instructions.	Warranty Registration: YOU MUST F FROM THE DATE OF INSTALLATION USING TH FORM ON WWW.TRUNORTHDECKING.COM Project Information:	IS FORM OR THE WARRANT	Y REGISTRATION
Date of Installation:	ANY ATTEMPT TO REPAIR THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN	I Company Name:		
	AUTHORIZATION FROM TRUNORTH WILL VOID THIS WARRANTT.			
Installation Contractor:	Facts about the Installation of Clubhouse© Products Clubhouse Products from TruNorth are manufactured to perform best when installed by qualified professionals. While TruNorth does not assume responsibility for installation of its products it does			
Product Supplier:	products which can also be viewed on our website www.trunorthdecking.com under the	l		
Congratulations on choosing Clubhouse® products for your home. Clubhouse® is an exclusive product line sold by TruNorth Composites Inc. (TruNorth Composites Inc. and the Clubhouse brand of products hereinafter collectively referred to as "Clubhouse") All Clubhouse products have been manufactured to exacting standards to ensure their beauty will last for years. That's why all Clubhouse products ("Covered Products") are backed by our exclusive Limited Lifetime Warranty.	heading "Resources". We frequently update our installation manuals with new and improved methods of application. You should discuss any product adjustments with the dealer, contractor or other party who performed the installation. These adjustments can be best made by the original dealer or installer, since they are most familiar with your particular installation.		vince: Postal/	Zip:
which provides warranty protection for consumers subject to certain conditions and limitations, and	FAILURE TO FOLLOW THE RECOMMENDED INSTALLATION INSTRUCTIONS WILL VOID THE	I Proiect Address if Different from Above:		
a twenty-five year limited stain and fade resistant warranty that warrants the fade and stain resistance of Clubhouse manufactured by TruNorth Composites Inc.		I		
	Clubhouse with Sunshield and Korelite Technology Limited Lifetime	-	vince: Postal/Zi	
<ul> <li>If the Covered Products are defective, we will replace them</li> <li>The Covered Products are covered for as long as the original retail purchaser owns the</li> </ul>	Warranty		What was the total cos Installation project?	t of the
Covered Products		Replacement     Dew Installation     Addition to existing installation	□ Less than \$2,500 □ \$2,500 to \$5,000	
<ul> <li>This Warranty is for Clubhouse products only and only when installed on a single family residential application. Please see where Clubhouse product was applied</li> </ul>		Deck	□ \$5,000 to \$10,000 □ \$10,000 or more	
See Limited Lifetime Warranty and Twenty-Five Year Limited Stain and Fade Resistant Warranty for complete details. If you have additional questions about your warranty just give us a call at	Products are free from Covered Defects for the life of the original homeowner(s) as defined below:	Approximately, what is the value of home? □Under \$100,000 □ \$300,000 - \$399,99	How was the job finand	ed:
1-833-239-0022 or email <u>sales@trunorthdeck.com</u> We thank you for choosing TruNorth for your outdoor living needs.	"TruNorth Composites Inc." or "TruNorth" shall mean TruNorth Composites Inc. whose principal	□ \$100,000 - \$299,999 □ \$400,000 plus	□ Loan □ Decking Dealer Finar □ New Home	ced
How Do You Submit a Warranty Claim?	"Original Retail Purchaser" is the initial purchaser of Covered Products manufactured by TruNorth for		□ New Home □ Other	
You must submit your claim to TruNorth within a reasonable period of time after the defect is discovered. To initiate a claim, please fill out our Warranty Claim form on trunorthdecking.com, or		prior to installation?         None (new construction)       Wood       Pressure Treated Lumber       Composite Decking         Brick/Stone/Concrete       Vinyl/PVC Decking       Other		
call 1-833-239-0022	"Commercial Applications" shall be excluded from the Limited Lifetime Warranty AND Twenty-Five Year Limited Stain and Fade Resistant Warranty which applies only to residential applications as set			
Claims Process & Remedy TruNorth shall have ninety (90) days to inspect the Covered Products. If TruNorth determines the claim is valid in accordance with this Warranty, TruNorth agrees as its sole discretion to either:	forth herein. For all other non-residential and commercial use purchasers otherwise qualifying as Original Retail Purchasers, this warranty will be limited to a period of twenty-five (25) years commencing on the date of installation and continuing as long as the Original Retail Purchaser remains in ownership of the structure. For all non-residential structures, including commercial walloctions the structure of the structure.	In the past 12 months have you used TruNorth/Clubhouse Products		
Provide to the Original Retail Purchaser who still owns and occupies the home on which the product	applications, this warranty is non-transferable.			
was installed with product to repair or replace the defective product. Replacement material will be provided in an amount equal to the prorated schedule listed in this document. Replacement product	"Covered Products" shall mean the Clubhouse Products when used in accordance with the recommendations and specifications of TruNorth. This warranty is for material only excluding any	On average, how many square feet of decking does your company use on a job?		
will be provided that is as close as possible to the original material installed by there is no warranty relative to an exact match to colour or design.	specifically manufactured or sold by TruNorth under Clubhouse Products brand.			
Refund the percentage of the actual purchase price of the material only as listed on the Prorated Warranty Scheduled if a) The Claimant is willing to accept a refund or b) TruNorth deems the repair is not commercially viable and/or cannot be made in a timely fashion.	"Covered Defects" shall mean manufacturing defects in material and/or workmanship of Clubhouse Products resulting in material checking, splitting, splintering, rotting, pitting, blistering, of suffering structural damage from termites or fungal decay under normal exposures and conditions.	How many lineal feet of railing? About what percent of all the Cellular PVC Decking your company installed in the past 12 months involved the following brands?		
It is the responsibility of the homeowner to have complied with the recommended care and	"Warranty Period" shall apply to the Original Retail Purchaser, as long as they own and occupy the	% Clubhouse© Decking	Brand Name:	Other Brand
maintenance procedures outlined in our Care & Maintenance Guide and available on the TruNorth website <u>www.trunorthdecking.com</u> To qualify for coverage, you must have tried to clean the affected	residential dwelling upon which the material was applied. Any claims under this Warranty are expressly limited, at the sole discretion of TruNorth, to either a) the original retail purchase price of			
area by using the cleaning procedure available on the website. If the affected area remains	the Covered Products, or b) provide to the Original Clubhouse Purchaser non-defective replacements	Products Covered Under this Warranty Product Product Code Colour Quantity		
unsatisfactory after you have tried these cleaning procedures, then you must have the affected area professionally cleaned (cleaning performed by a company that specializing in professional deck	of Covered Products.	FIGURE FIG		scuantity
cleaning) at your expense. If the affected area remains unsatisfactory after the professional	"Warranty Transfer" shall mean this Warranty may be transferred one (1) time within the first five (5)			
cleaning, you must contact TruNorth Customer Service at 1-833-239-0022 or email us at sales@trunorthdeck.com It will be the	years following the date of installation. Upon transfer the term of the Warranty shall be 25 years from the date of installation. Warranty Transfer shall be limited to residential consumer Original Retail			
Claimant's responsibility to supply photographs depicting the claim. In no event shall	Purchasers only. The Warranty Transfer must be sent in writing on a new Warranty registration card			
TruNorth be liable for labor, installation, or reinstallation costs related to defective product. Additionally, our obligation under this Warranty will in no event exceed the purchase price of the originally installed products found to be defective.				

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